



# **DOWNTOWN TOOLKIT**

*Your neighborhood guide to  
public safety and city services!*

## ***IMPORTANT CONTACTS***



**Fernando Felix**  
Neighborhood Specialist  
602-262-1681

**Rent Assistance:**  
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602 - 534 - 2433

**AZ Human Services  
Resources**  
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Dial 2-1-1

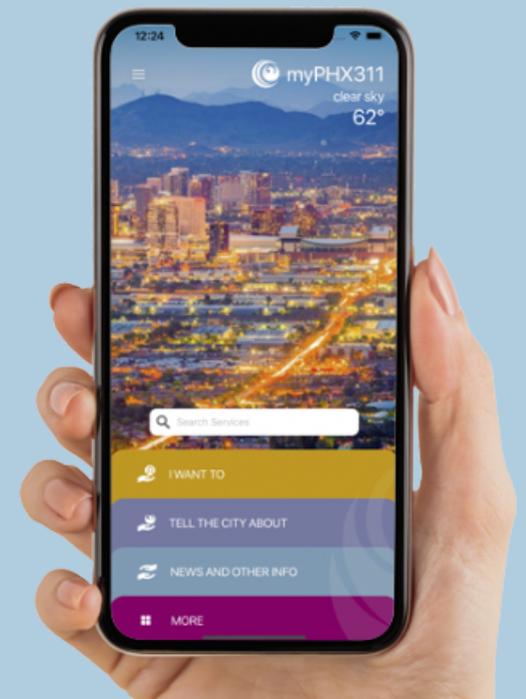
**Blight/Graffiti**  
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602 - 534 - 4444

**PHX Cares -  
illegal dumping/  
encampments**  
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602 - 262 - 6251

**Small Business  
Toolkit**  
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602 - 262 - 5040

# MYPHX311 APP INFO

- **Access City Services & Resources!**
- **Download today on your Apple or Android device.**
- **Report neighborhood issues to city departments, including PHXCares, Public Works, and more.**



## 311

- Report an encampment
- Report potholes or street light repair
- Find recycling programs
- and more!



## 911

- Emergencies requiring immediate response
- Yourself or another person is actively in danger

**IN THE CASE OF AN EMERGENCY, DIAL 911.**

# ***SECURITY ASSISTANCE AND CRIME PREVENTION***

**Graffiti/Blight:**

**602 - 534 - 4444**

**Emergencies:**

**Dial 9-1-1**

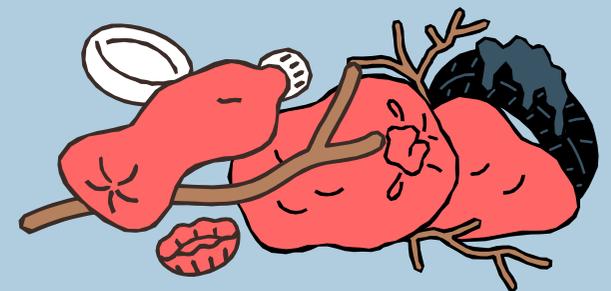
**Non-Emergency or  
suspected criminal activity:**

**602 - 262 - 6151**



## **When is it an emergency?**

- ANY situation requiring immediate response from emergency personnel
- Serious crime
- Fire
- Any serious medical condition
- Crimes in progress
- Crimes that have just occurred





# ***ENGAGE WITH YOUR COMMUNITY***

- **Join your Block Watch**

Phoenix.gov/police/resources-information

- **Attend a Community Cleanup**

Contact Fernando Felix or Victor Rojas, the Central Phoenix Homeless Liaison: 602-534-3250

- **Get Fentanyl Resources and Education**

Visit [RedeemNeighborhoods.org](https://www.RedeemNeighborhoods.org)

- **We're in this Together: DTPHX Toolkit**

To find local hotlines, shelter and food assistance  
Visit [dtphx.org/together](https://dtphx.org/together)



HAVE QUESTIONS? EMAIL US:  
[COUNCIL.DISTRICT.7@PHOENIX.GOV](mailto:COUNCIL.DISTRICT.7@PHOENIX.GOV)

